Well$_x$

Key Information for Doctors

Well$_x$ is the fast, easy and secure way to communicate with your patients online about everything from test results to treatments

CONVENIENCE

Designed to integrate quickly and seamlessly into your daily workflow:

Messaging: Send messages to your patients using an intuitive interface. Attach results, handouts and embed links to resources.

Enrolling Patients: Invite patients to register on Well$_x$ in seconds using their email address. Invite many patients at once if you already have emails collected in your EMR.

Notifications: Get notified about new messages and other activity using your existing email account. Then access Well$_x$ from anywhere on a Mac, PC, tablet or smartphone.

EFFICIENCY

Work as a team with your staff, other clinicians and doctors:

Triage: Choose who's responsible for reviewing new messages and assigning them to the right person for follow up. A majority of messages are non-clinical.

Solo or Group Practice: Well$_x$ supports single- and multi-doctor clinics. Choose which messages and patients you want to see, whether you're a doctor, shared receptionist or other team member.

Broadcasts: Send flu shot notices, vacation alerts, screening reminders and more to all of your patients in just seconds.

MEDICOLEGAL SAFETY

Best practices for ensuring safe online communication with your patients are built in:

Consent: Every patient who registers for Well$_x$ agrees to a standard appropriate use policy that's based on recommendations from the CMPA.

Read Receipts: See whether patients have read your messages so you know if important test results and instructions have been received.

Emergency Instructions: Before any patient sends you a message, they see customizable instructions for seeking urgent care. You can also set vacation notices when you're away.

PRIVACY AND SECURITY

We are committed to protecting your patients' information and your practice by complying with privacy legislation and security standards:

Encryption: Access to Well$_x$ is protected by 256-bit SSL encryption, equivalent to the security used for online banking. Offsite backups are also encrypted.

Auditing: Access and changes to patient and account information on Well$_x$ are logged and auditable.

Secure Authentication: Enable two-factor authentication using a mobile app or text message for added security.

WHAT'S INCLUDED

Every Well$_x$ subscription includes:

Mobile: Our iPhone and iPad apps are free for you and your patients. Available now on the App Store.

No Limits: Enrol as many patients as you want and create as many staff accounts as you want.

Hosting: Nothing to install or manage in your office. Well$_x$ is hosted in a secure Canadian data centre and we take care of system updates, security, backups and uptime.

Support: Phone and email support for you and your staff and email support for your patients.

Ongoing Updates: We're constantly improving Well$_x$ based on feedback from doctors, staff and patients.

INTERESTED?

Contact us to arrange a demo or get started today:

sales@wellx.ca
1 (888) 502-7701 x0
https://wellx.ca/

> "Well$_x$ has improved the efficiency of my practice and allowed me to have a less crowded schedule, even as I continue to enrol more patients. I feel better connected to my patients and I regularly hear that they appreciate this service."
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> *— Dr. David Verrilli, Village FHT*

> "I find Wellx very helpful. I especially like it for communicating results. I can explain the results and attach (as a PDF) the actual lab report, x-ray report, specialist consultation letter. I prefer this to actual telephone conversation or office visit – it saves time."
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> *— Dr. Abe Hirsz, Taddle Creek FHT*